

## CLIMATE SERVICES – ONE SIZE FITS ALL?

Dr Maria Noguer
Institute for Environment Analytics
m.noguer@the-iea.org

## WHAT'S YOUR FAVOURITE DEFINITION OF "CLIMATE SERVICES"?



#### EU's roadmap for climate services

 "translating the existing wealth of climate data and information into customised tools, products and information".

#### WMO – Global Framework for Climate Services

 "provide climate information in a way that assists decision making by individuals and organizations"

#### Climate Services Partnership

• "production, translation, transfer, and use of climate knowledge and information in climate-informed decision making and climate-smart policy and planning"

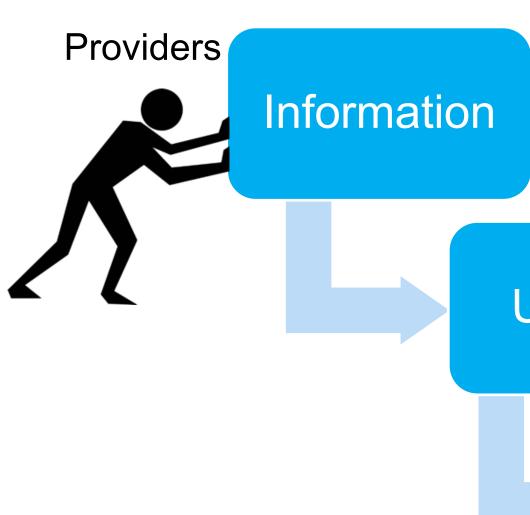
#### C3S

 "provide comprehensive climate information covering a wide range of components of the Earthsystem and timescales spanning decades to centuries."

#### American Meteorological Society

 "scientifically based information and products that enhance users' knowledge and understanding about the impacts of climate on their decisions and actions."

#### **HOW DO WE FLIP THIS FLOW?**



Translation / provision



Users

Diverse needs and priorities

ONE SIZE FITS ALL

Decisions

 Wide range of impacts / risks



### **DECISIONS – WHAT DO USERS WORRY ABOUT?**





#### WHAT DO END-USERS WORRY ABOUT?



#### **Transport** Infrastructure

Maintenance, standards and operations management



#### Insurance

Three main perils: flooding, hurricanes an convective storms



#### **Agriculture**

Accurate info on crop yields for adaptation and food security

Vulnerability of current

## **Forestry**

forests



of:

decision

**Question**:

Should we

classify

services

according

to the type

- scales
- Impacts?



#### **Tourism**

Climate suitability of tourist destination; next season planning



#### Health

Seasonal forecast, heatwaves, extremes,



#### Coast

Sea level rise, storm surges



### **USERS - WHO ARE THEY?**

#### WHO ARE THE USERS?

- Many types of users
- Many different priorities
- Language used adapted to users
- Most "end-users" will not access climate services directly but via an intermediary organisation
- Researchers, intermediaries, endusers (policy. business, public?)

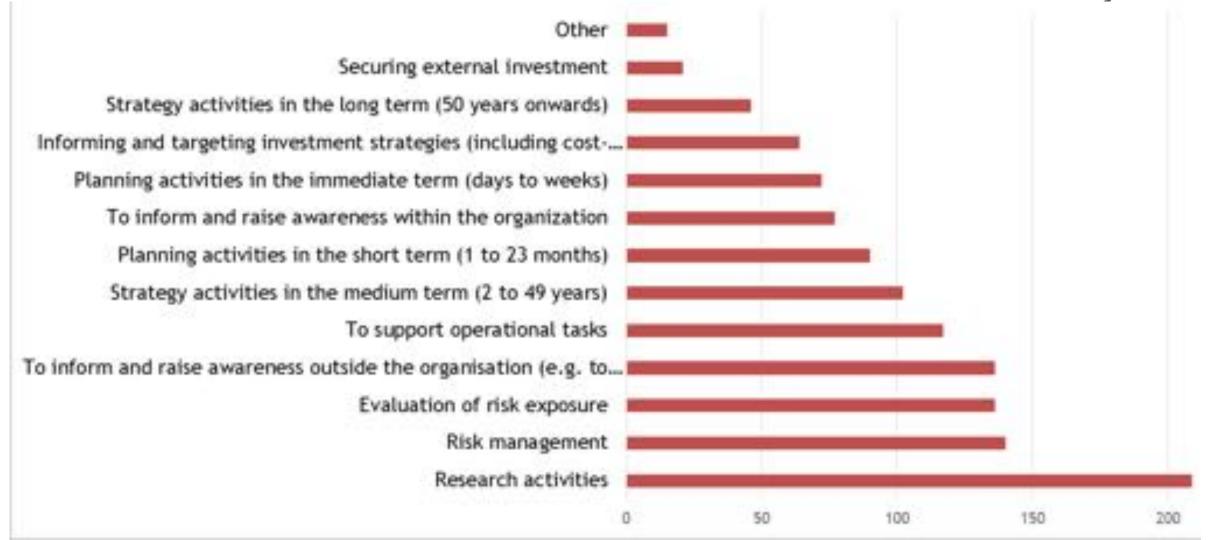


#### **Question:**

Are climate services a B2B or a B2C? How should they be marketed? How do we create demand?

#### FOR WHAT PURPOSE IS CLIMATE INFORMATION USED?

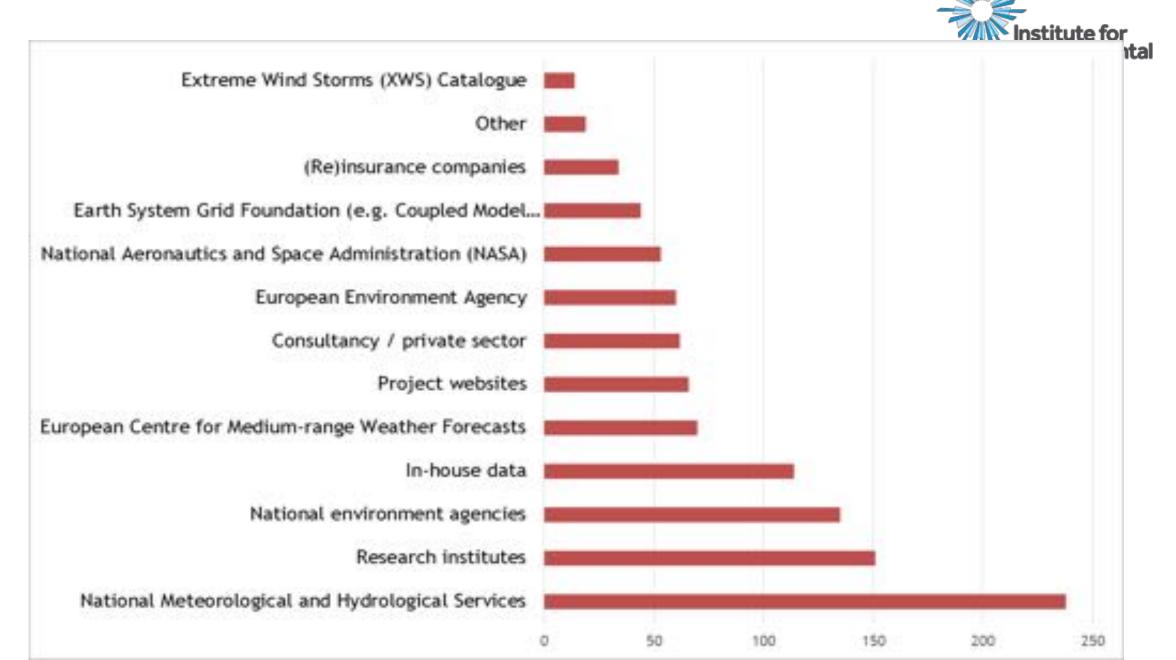






## INFORMATION - WHAT INFORMATION AND FROM WHERE?

#### **SURVEY - THE MAIN PROVIDERS**



#### SOME COMMON FEEDBACK AND CONCERNS FROM USERS



#### **Climate Services Portals**

- Same product from different climate services providers
- Climate service providers vs national met services,
- Sustainability of portals beyond life of project

#### **Questions:**

Liability - Who is responsible for the information given through the portals? The data provider? The climate portal or the intermediary?

#### **Data**

- Weather data vs climate data
- Non-climatic data
- Issues: Resolution; Quality;
   Consistency; Uncertainty

#### **Questions:**

Is the data freely available?
Is the service also free?
What is the business model?
What are the terms and conditions of use?



# TAILORING - HOW TO DEVELOP A MADE TO MEASURE SERVICES?

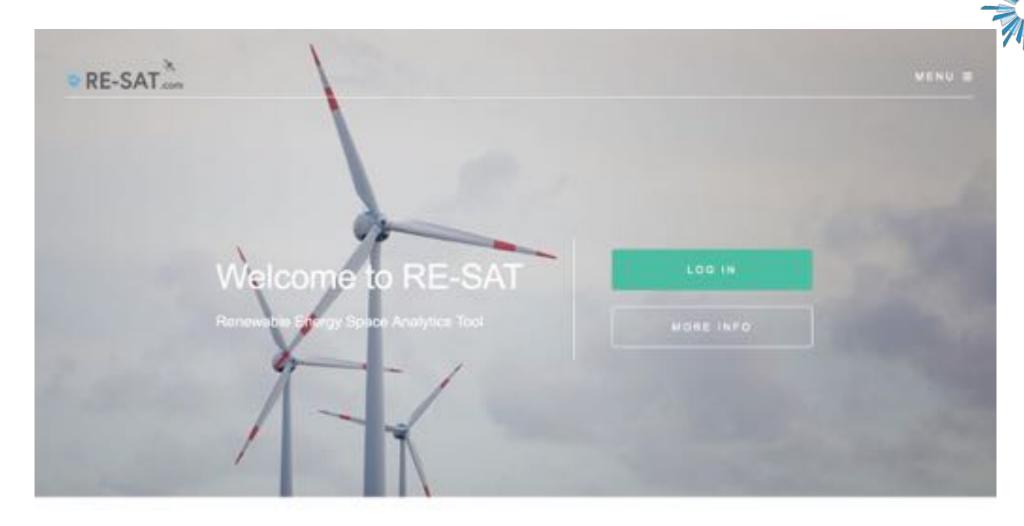
#### **BACK TO THE DEFINITION OF SERVICE**



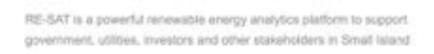
A valuable action, deed, or effort performed to satisfy a need or to fulfil a demand.

We provide a **service** when we do something for another party that gives them something they want or value

#### **RE-SAT – RENEWABLE ENERGY PLANNING PLATFORM**





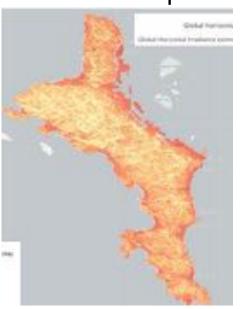




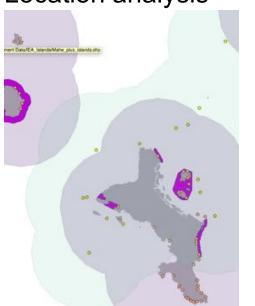


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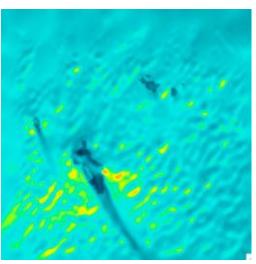
#### RE resource potential



#### Location analysis

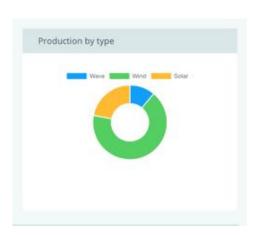


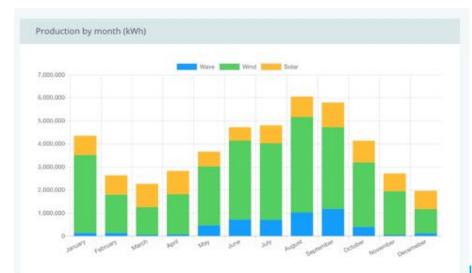
#### Weather analysis



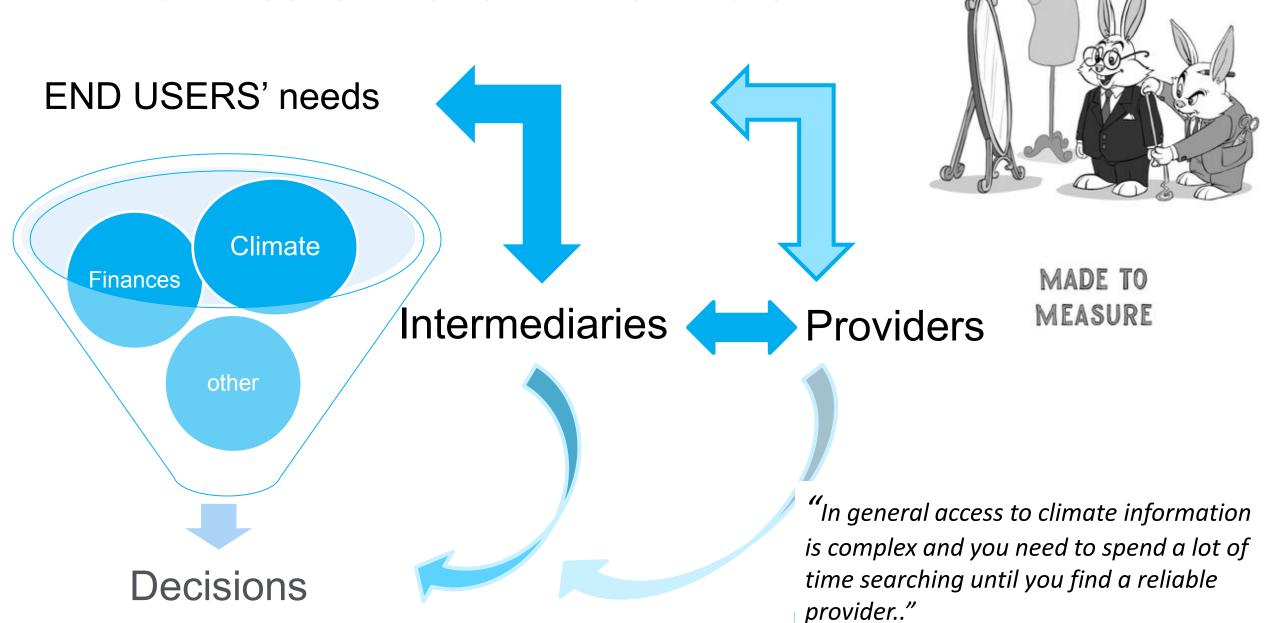


#### Power forecasts





#### **FLIPPING THE CONCEPT OF CLIMATE SERVICES**







- Are climate services a B2B or B2C?
- How should climate services be marketed?
- How do we create demand?
- Is data freely available?
- Is the service also free?
- What is the business model for developing climate services?
- What are the terms and conditions of use?
- Should we classify services according to: sector, decisions, scales, impacts?



### **THANK YOU**

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